

What are the benefits

- Get an overview of expenses in printing
- Make qualified decisions regarding your print solution
- Increase print cost awareness

SafeCom Reports is a tool that enables viewing of main tracking statistics, user statistics, device statistics, client billing statistics and costs.* SafeCom Reports is included with the SafeCom G2 Server. In order to benefit from the Reports module tracking must be enabled on the SafeCom installation.

SafeCom Reports is an administrative tool that can be used for various purposes. Reports are generated based on the tracking data recorded by your SafeCom solution. SafeCom Reports features more than 25 reports, including reports that break down usage information by date, user, client or department.

The administrator can use SafeCom Reports to qualify decisions regarding device utilization and server system scalability. Other reports show trends, savings and potential savings and can be a foundation for implementing active printing policies with SafeCom Rule Based Printing.

Report types

SafeCom reports are categorized into three main categories:

Device reports

Device reports show the load on devices. Use these reports to analyse the workload during the day or week. The trend reports show whether the total print volume is increasing or decreasing.

System reports

System reports presents the tracking data from a centralized point of view. Use the Main Tracking report to get a general overview over the total number of jobs and pages processed via pull print, push print, copy jobs and Fax/Scan/E-mail. System reports can also be used to show the workload on the server during the day.

User reports

Generate detailed statistics on a of usage by user or organizational unit. User statistics are broken into number of jobs, color and black and white and costs based on the charging schemes. These report types can also be used for external billing in combination with SafeCom Client Billing.

Technical details

SafeCom Reports can be installed together with the SafeCom G2 server or on a separated computer. Access to SafeCom Reports can be controlled by user rights assigned within SafeCom.

SafeCom Reports builds on Crystal Reports from Business Objects. SafeCom Reports includes a number of predefined, but parameterized reports. Some of the configurable parameters are period, cost center, devices and users. SafeCom can develop and supply additional reports according to specification.

SafeCom Reports can export reports in multiple formats including PDF, XLS, RTF, CSV, HTML and XML. The flexible command line interface can be used to schedule reoccurring periodic reports.

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* Only data that has been tracked on the device or server can be presented in the reports.

SafeCom G2 Server

SafeCom G2 includes a SafeCom G2 Advanced Server and SafeCom G2 Web Interface. Requirements are listed below:

Server

Windows 2003 and 2000. SafeCom License key code. Recommended: 1 GHz CPU and 1 GB RAM. 5 GB of free disk space.

Web Interface

Internet Information Service (IIS) version 6.0, 5.1 or 5.0.

Database

The free Microsoft SQL Desktop Engine (MSDE) is distributed with SafeCom. In a SafeCom Enterprise (multi server) installation the master server must run Microsoft SQL Server on either a Windows Server 2003 or a Windows 2000 Server.

Client

Windows Vista, XP, 2003, 2000, NT 4 and clients running Citrix and Windows Terminal Service. Recommended: 1 GHz CPU and 512 MB RAM. 1 GB of free disk space.

Network protocol

TCP, UDP and SNMP.

Prerequisites

- SafeCom Reports is only supported when used together with SafeCom G2 version S82 070.370*01 or newer. With the exception of 9 reports SafeCom Reports can be used with SafeCom G2 version S82 070.360*04 (June 2007) or newer.
- Disk space: 260MB.
- TCP Port 1433 and 1116 must be open on the SQL server that hosts the SafeCom SQL databases.

Supported export formats

Reports can be saved in any these formats:

- Adobe Acrobat (PDF)
- Crystal Reports (RPT)
- HTML 3.2
- HTML 4.0
- Microsoft Excel 97-2000 (XLS)
- Microsoft Excel 92-2000 - data only (XLS)
- Microsoft Word (RTF)
- Microsoft - Editable (RTF)
- ODBC
- Record Style - Columns with spaces (REC)
- Record Style - Columns without spaces (REC)
- Rich Text Format (RTF)
- Separated Values (CSV)
- Tab Separated Text (TTX)
- Text (TXT)
- XML

Report types

Device reports:

- Traffic Analysis
- Device Statistics
- Benefit Realisation
- Trend Report
- Device Usage

System reports:

- Main Tracking
- Job List
- Application Usage
- System Balance
- System Balance Development
- Server Statistics
- Pull Statistics
- Cost By Job Type
- Time of Day Distribution
- Technical Database Statistics

User reports:

- User Printing by Org. Unit
- User Statistics
- Cost Code Invoice
- Billing Statistics
- Largest Print Users
- Detailed User Print Summary
- User Printing By Location
- User Printing By Cost Code
- Billing Code Printing

Standard Periods

The reports tool contains a number of standard periods:

- Year
- Quarter
- Month
- Week
- Day

Report periods can also be configured manually.

P/N	Product	Description
Required Products		
271990	SafeCom G2 Advanced Server	- Single server software. Included
211010	SafeCom Tracking	- Licensed per device. Tracking licenses are required for all Pull Printers and Push Printers that are to be included in the reporting data
Optional product(s)		
272990	SafeCom G2 Enterprise Server	- Multi server software
273010	SafeCom G2 Additional Servers	- Requires SafeCom G2 Enterprise server
274010	SafeCom Cluster Server	-
936990	SafeCom Administrator API	- Integrate with other systems
212010	SafeCom Rule Based Printing	-
213010	SafeCom Client Billing	-
214010	SafeCom Pay	-
215010	SafeCom Pull Print	-
216010	SafeCom Encryption	-